



## Returns Form

Thank you for placing your order with **Prezzybox.com**. We hope you are happy with your purchase. At Prezzybox.com we are determined to go to every length to ensure that you are a happy customer. If you wish to return a product, please follow these **three simple steps**:

1. Email using the contact form at <http://www.prezzybox.com/about/returns.aspx> or telephone us on **0844 2495 007** to request a Returns Authorisation Code.
2. Complete the returns form below so that we can process your return correctly.
3. Put your item(s) into a protective box or other suitable protective packaging and post to the returns address below. Don't forget to enclose the returns form!

Customer Name:  Order No:

Returns Authorisation Code:

*Please note: If you return your item without the Returns Authorisation Code then the processing of your return may be delayed.*

office use only

Product Name	Qty	Return Code	Details (nature of fault / exchange details)	F	R

**Return Code: A = Faulty, B = Unwanted, C = Wrong Item, D = Exchange, E = Other (please state)**

Unwanted items must be returned in a resalable condition for a refund to be processed. It is only when we receive the item(s) in their original state and packaging that we will refund the necessary purchase price. Return postage will not be refunded for unwanted items although a reasonable postage amount will be refunded for faulty items or wrong products. We do advise that you obtain a free certificate of postage from the Post Office as we do not accept responsibility for items lost in the post.

I accept Prezzybox.com's terms and conditions. Full terms and conditions can be viewed at <http://www.prezzybox.com/about/returns.aspx>. This does not affect your statutory rights.

Customer Signature:  Date:

**Prezzybox Returns  
Net Lynk Ltd  
The Lynk, Off Gorse Lane  
Coleshill, Birmingham  
B46 1JU**

### Office Use Only

PC:

Checked by:

Date: